

Refratechnik and NQA complete first joint certification cycle.

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Refratechnik and NQA successfully complete first global certification cycle.

The Refratechnik Group and NQA proudly announce the successful completion of their first global, multi standard certification cycle. The official handover of the certificate took place on 3rd of December at the NQA headquarters in Dunstable, UK, marking an important milestone in the strategic collaboration between both organizations.

Refratechnik is delighted to have found in NQA a certification partner capable of systematically auditing its global activities from a single source. This unified approach ensures consistency, transparency, and comparability across all sites of the Refratechnik Group.

Throughout the certification process, the NQA team, represented by Laura Fletcher, developed and conducted assessments across the Refratechnik Group. Refratechnik's global management team, represented by Axel Westermann, coordinated and supported audit activities across all sites covering audits for ISO 9001, ISO 14001, ISO 45001, and ISO 50001. This framework was designed to deliver aligned and measurable results for every location within the group. In addition to the standards' requirements, the focus was placed on identifying improvement opportunities, highlighting operational best practices, and providing management with actionable insights for continuous improvement. The outcome of the first certification cycle demonstrates a strong commitment to excellence, quality, and ongoing optimization within the Refratechnik Group. Both companies emphasize that this is only the beginning of a long-term partnership aimed at strengthening global standards and fostering sustainable progress.

Refratechnik: Intelligent refractory technology and industrial minerals for global markets

The Refratechnik Group has been developing, producing and installing innovative, high-quality refractory materials for more than 75 years. Its group-wide production volume of more than 1 million tons of refractory products and industrial minerals enable it to reliably serve customers with refractory needs worldwide. As a global market leader for the cement industry and a strong technology partner for the steel, non-ferrous metal, ceramics and glass industries, Refratechnik is also continuously expanding its portfolio for other high-temperature industries.

www.refra.com

NQA: Empowering Businesses with ISO Standards.

NQA, founded in 1988, is a global provider of accredited certification, training and support services. Now part of Kiwa, a worldwide leader in testing, inspection and certification, we help organisations improve quality, environmental, energy, sustainability and health & safety performance. Together, Kiwa and NQA manage over 150,000 certificates in 90+ countries. With our improvement-focused, pragmatic and collaborative approach, we support businesses of all sizes worldwide. Through expert assessment and training, we enable organisations to enhance their systems, deliver trusted results and never stop improving.

www.nqa.com



Photo: Axel Westermann (Refratechnik), Laura Fletcher (NQA).

Quote optional Laura:

“Achieving certification to four international standards is an outstanding accomplishment. It reflects the dedication and professionalism of Refratechnik’s teams around the world. We are pleased to recognize their commitment to continual improvement and high-performing management systems.”