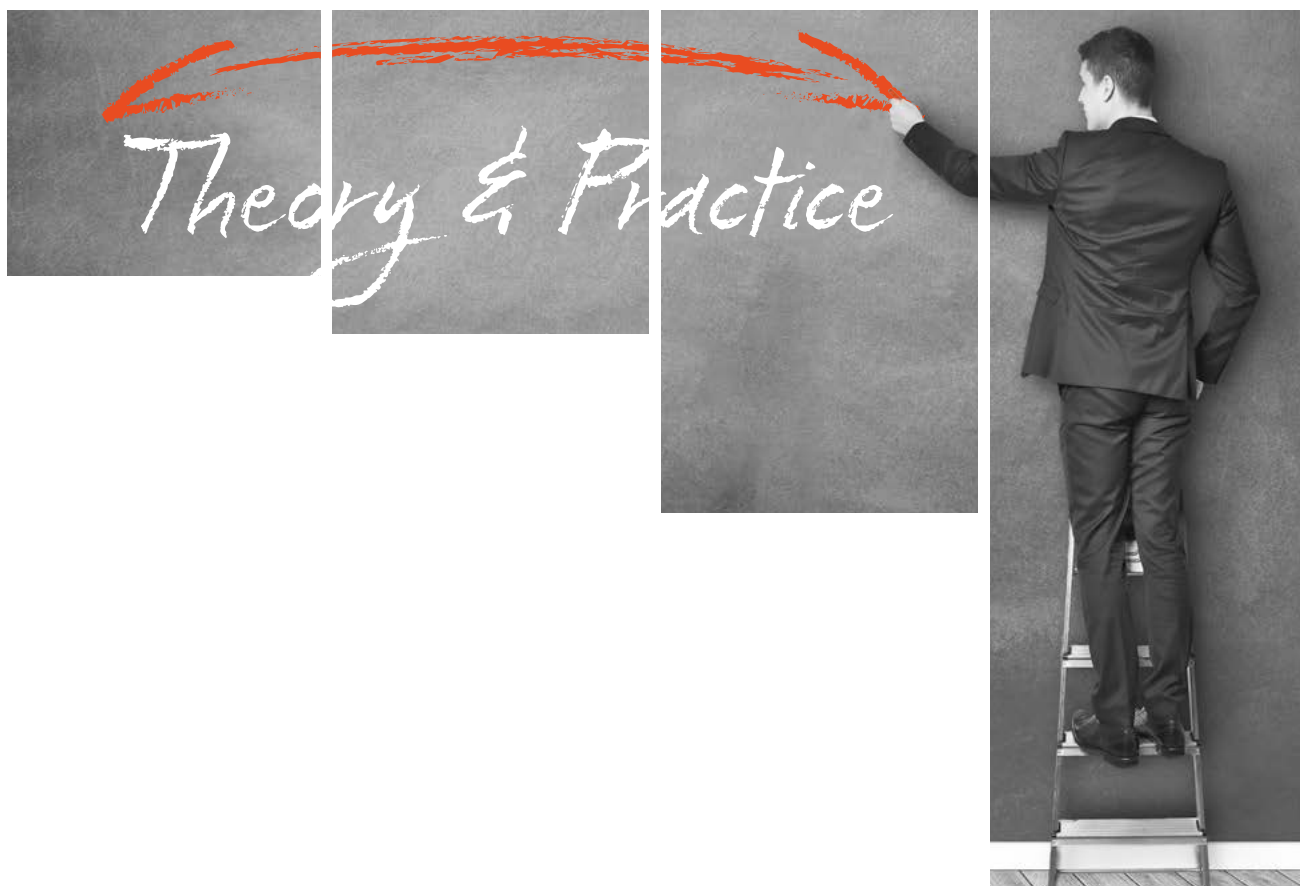


## REFRA-Academy Sharing know-how – generating know-how



## REFRA-Academy

The unique knowledge management program.

We always aim at developing the best products and concepts and of course at offering the best service for optimizing the efficiency of our customers' production facilities.

REFRA-Academy, the unique and complete knowledge management program for refractory technology, offered by Refratechnik comprises seminars, events and trainings that are perfectly matched to one another.

The individual theory and practice events are tailored to the demands of the various industries and selected training participants.

**Theory and practice – state-of-the-art training**  
REFRA-Academy is the perfect platform for exchanging knowledge on “burning process” issues with our global customers. Today, not only our customers from the cement industry, but also for instance from the steel, aluminum and ceramics industries, do benefit from our REFRA-Academy program.

REFRA Academy covers the following individual programs:

- REFRA-Training
- REFRA-Training on site
- REFRA-Training Center Asia
- REFRA-Forum
- REFRA-Seminar
- REFRA-Kolloquium

For more information about our knowledge management program please visit:  
[www.refra-academy.com](http://www.refra-academy.com)



## REFRA-Training

The international training in theory and practice.

The international training for our customers worldwide imparts theoretical and expert knowledge about the selection, application and proper installation of high grade refractories.

Besides an active exchange of experience with colleagues from all over the world, the REFRA-Training aims at optimising refractory lifetimes for ensuring a trouble-free production.

The REFRA-Training is held in English once a year for our customers of the cement and lime industry.

For our customers of the steel, non-ferrous metal and ceramics industry exclusive REFRA-Training courses are organised.

**For further information  
please refer to:**  
[www.refra-training.com](http://www.refra-training.com)



## REFRA-Training on site

The training in theory and practice for the cement industry that is coming to your plant.

The unbeatable combination of theory and practice.

With our REFRA-Training on site concept that is unique throughout the world, our customers of the cement industry get the opportunity to have their refractory staff trained directly at their plants.

The REFRA-Training on site focuses on the proper installation of refractory bricks and concretes in the cement industry. On that occasion, the participants can apply and practice in small groups and directly on site the know-how they gained during the theoretical training.

In the modular system consisting of two containers, the participants are trained on site in installing refractory bricks and in preparing and applying refractory concretes in a proper manner.

**For further information  
please refer to:**  
[www.refra-training-on-site.com](http://www.refra-training-on-site.com)



## REFRA-Training Center Asia

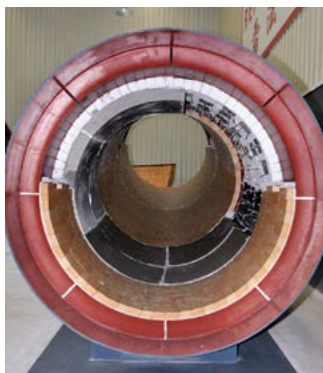
The seminar in theory and practice for the Asian cement industry.

The REFRA-Training Center Asia imparts theoretical and expert knowledge about the selection, application and proper installation of high grade refractories for our customers in the Asian cement industry.

In order to achieve optimum training success, the number of participants in seminars as such is limited to a maximum of 24 persons. The participants may come from all areas of their plants and are mostly plant or production managers, their assistants, chief kiln operators or shift supervisors who are responsible for the proper selection, storage or installation of refractory materials.

### Seminar contents

Detailed knowledge about refractory materials as well as optimised installation methods are most essential for ensuring a smooth operation of cement and lime kilns. Therefore the personnel involved in refractory linings needs to dispose of a broad refractory-related knowledge. The seminar is particularly customised for refractories used in the cement industry.



## REFRA-Forum

The German-language refractory training.

The German REFRA-Forum imparts theoretical and practical knowledge about the selection, application and proper installation of high-grade refractories at our customers' production facilities. Besides an active exchange of experience with colleagues from all over the world, the REFRA-Forum aims at optimising refractory lifetimes for ensuring a trouble-free production.

For the cement and lime industry the REFRA-Forum is offered in German as a three-day training course.



For the steel, non-ferrous metal and ceramics industries the REFRA-Forum is individually organised for our German-speaking customers.

**For further information please refer to:**  
[www.refra-forum.de](http://www.refra-forum.de)

## REFRA-Seminar

The international seminar in theory.

During the REFRA-Seminar, experienced scientists and engineers provide and share their know-how by giving interesting lectures. Special customer requests can of course be taken into consideration and seminar topics customised individually. REFRA-Seminars are organised for all industry sectors the Refratechnik Group is active in.

Venue can either be directly at the customer's site or at any other location of his choice. Another option would be to use the training facilities of our international sites.



Depending on the demand and the number of topics to be dealt with, one-day or multi-day REFRA-Seminars are organized several times a year.

REFRA-Seminars are held in German, English or Spanish and, upon request, in other languages.

## REFRA-Kolloquium

The international conference for the cement industry.

Since 1970, thousands of experts from all over the world have already been seizing the opportunity to learn more about current refractory-related issues and developments in the cement industry during the two-day REFRA-Kolloquium that takes place at regular intervals. Reputable speakers and the high standard of the lectures have made the REFRA-Kolloquium the leading technical conference of its kind, always attracting special attention of the specialised press and the international publicity.

**For further information  
please refer to:**  
[www.refra-kolloquium.com](http://www.refra-kolloquium.com)



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